

ADAM T. MATTHEWS

Better Homes & Gardens / Masiello
226 York Street
York, ME 03909

Mr. Ray Pape
Mrs. Cindy McKenna

Dear Mr. Pape,

First, please allow me to apologize for the delay in getting this letter out to you and Cindy. It should have been sent months ago.

On behalf of my wife and myself, I am writing to express my gratitude for the work done by one of your associates, Cindy McKenna, during our purchase of 1 Sparrow Lane in York.

From day one, Cindy provided us with exceptional service. She was welcoming, helpful, and always positive during a somewhat elongated and stressful transaction. She always made time for us, helped us understand the transaction process, and provided us with a great deal of information about York, our new neighborhood, and our new home. She is truly a professional.

She is an asset to your firm and I would not hesitate to recommend her or ERA Masiello to friends and family.

Best regards,



Adam T. Matthews